

## MEET THE TEAM!

***Catherine Allford***

***Age - 36***

***Position – Collections Manager***

***Time at Apex – 9½ years***



“I must like it here, because I’ve been here almost since the start of the business! Apex has been a great place to work over the years and I’m looking forward to the changes the merger will bring as this represents another milestone in our growth.

Prior to Apex I worked in a retail environment and found that it really wasn’t for me. I didn’t join Apex with any intention of staying. I simply wanted out of my previous job; it was the best ‘jump’ I have ever made. The people and environment were just a breath of fresh air and I’ve loved working here. Initially I joined as a Telephone Negotiator and immediately enjoyed the daily challenge and the opportunity to move forward, culminating in my promotion to my current role 6 years ago.

I have two young children. Inevitably this brings some real challenges as a working parent and Apex has been great as an employer, allowing me flexibility to be there for the children’s key events, which I really appreciate. I guess this is a two-way thing - they have been loyal to me and I am more than happy to be loyal and committed to them.

I’m really looking forward to a future with Apex as the business is growing. I value the job security, the rewards are good and I have a wonderful team working with me. I know some people stay in a job out of habit, in my case I never expected to stay at the outset, I’m so glad I did.”