

MEET THE TEAM!

Serena Stratford

Age - 26

Position – Telephone Negotiator

Time at Apex – 6½ years



“Before I came to Apex I was an Estate Agent, which was my dream job. I came to Apex as a stop gap really as the money was better, but I am still here nearly 7 years later!

My first impressions were of a really fun place, I used to be really shy, but the feedback I have been given here has made me open up. I was a bit nervous about getting on the phones to start with but after listening in on other people’s calls it just came naturally.

I definitely like the bonus scheme here! I also love the people here and have made a lot of friends whilst I have been at Apex. I have been offered other jobs elsewhere but the friendly atmosphere and general benefits package have stopped me from leaving. I feel that I am in a safe position, although debt is a horrible situation to be in, it does give us a role to fill and a purpose.

I love my job here and have no plans to change. However if I did I would look for opportunities within other departments. The current merger is an exciting opportunity that can only mean further growth and job security.”