

MEET THE TEAM!

Stef Holmes–Arnold

Age – 29

Position – Team Manager

Time at Apex – 3½ years



“Before I came to Apex I had previously worked at Woolworths. Initially this was part time, whilst I was studying, however when I finished University it was easy for me to fall back on this, so I then went full time. After five years I wanted a career change into a role with prospects, which brought me to Apex.

I initially started as a Telephone Negotiator on the phones and took to it like a duck to water, achieving bonus during my first month. Apex then, although smaller, had a results driven focus, which has remained constant and has got us to where we are today. I love the family feel here, everyone knows everyone and your opinions are valued.

The longer I have stayed at Apex, the more skills I have developed, which has taken me in the direction of management. I have been a Team Manager for two years now and I am really enjoying it. Debt Management is a fast paced industry with legislation changing all the time - this keeps me busy and on my toes!

For the future, I am concentrating on developing my skills further. Apex has been supportive in this in the past by putting me through a Credit Services City and Guilds Diploma. With the current merger, I am confident that there will be plenty of room for further development in my career here.”